

Commonwealth of Massachusetts  
Department of Telecommunications and Energy  
Fitchburg Gas and Electric Light Company  
Docket Nos. D.T.E. 02-24 and D.T.E. 02-25  
Responses to the Department's Fourth Set of Information Requests

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**Request No. DTE 4-13:**

Refer to Schedule FGE-MHC-1 (Electric) at 2. Please explain the reason for booking \$1,365,898 in customer service and information expense and \$36,131 in sales expenses as expenses under Energy Efficiency.

**Response:**

The reason for booking \$1,365,898 in customer service and information expense and \$36,131 in sales expenses as expenses under Energy Efficiency referred to on Schedule FGE-MHC-1 (Electric) at 2 is as follows:

The Company accounting convention is to record and track costs related to its energy efficiency programs under customer service and information under account 908 and to the Energy Conservation Surcharge under account 916, sales expense.

**Person Responsible:** Mark H. Collin